

## **Smith Joins OutSource Manufacturing Division of Pathfinder Services, Inc.**

Kay Smith was recently hired as Sales & Operations Coordinator for the OutSource Manufacturing Division of Pathfinder Services, Inc. Smith is responsible for coordinating process improvement, insuring current customer satisfaction, as well as new business opportunities in the Division. Additionally, Smith will be instrumental in the Fraction Islands product line of the division which focuses on providing kits and supplies to teachers to teach fractions to grade school and middle school students.



Smith has lived in Huntington County since 1990. Prior to Pathfinder Services, Inc. Smith assisted a variety of manufacturers locally and abroad while working for Huntington Quality Associates, Inc. (HQA). HQA is a business training and development company which specializes in business improvement and quality management systems. These include ISO 9001, TS 16949, ISO 13485, Lean Manufacturing and Six Sigma. Some of the companies Smith has assisted include sheet metal fabrication, tool & die, molding, equipment, automotive, medical device, and various other manufacturers.

Smith has assisted the OutSource Manufacturing Division of Pathfinder Services, Inc. through implementation, maintenance and certification to ISO 9000:1994, ISO 9001:2000 and now ISO 9001:2008. Smith agrees with Loretta Mottram, Senior Director of Business Development for Pathfinder Services, Inc. and others when they say “It feels like Kay is just changing from part time to full time with Pathfinder Services”.

Regarding this new venture, Smith states “Each company I’ve worked with has a unique culture. I am excited to work with a company that has a culture which places such a high value on people. It is very clear Pathfinder Services employees, customers and people they serve all feel valued, and everyone involved with the organization promotes an eagerness to go the extra mile. I am excited to be working with such a capable and enthusiastic team.”

The OutSource Manufacturing Division of Pathfinder Services, Inc. began with the organization in 1966, and provides outsource manufacturing services throughout Northeast Indiana. Pathfinder Services, Inc.’s manufacturing facility is located at 1152 East State Street in Huntington. For more information on the services of the Outsource Manufacturing Division of Pathfinder Services, Inc. please call Kay Smith at (260) 356-0500 Ext. 131, e-mail her at [kasmith@pathfinderservices.org](mailto:kasmith@pathfinderservices.org), or visit their websites at [www.pathfinderservices.org/manufacturing/index.html](http://www.pathfinderservices.org/manufacturing/index.html) and [www.fractionislands.org](http://www.fractionislands.org).